

What Workplace Literacy Resources Are Available?

Canadian Resource Organizations:

ABC Canada – a national, registered charitable organization committed to promoting literacy to the general public and to the private sector

www.abc-canada.org/

Adult Learning Development Association

[www.lynx.bc.ca/alda](http://www lynx.bc.ca/alda)

Alliance of Sector Councils – brings together representatives from business, labour, education, and other professional groups in a neutral forum in order to analyze and address sector-wide human resource issues

www.councils.org/

AlphaPlus Centre – is one of Canada's largest providers of information and resources for adult literacy. It provides information, resources, and support services to practitioners working in the deaf, Native, Francophone, and Anglophone adult literacy streams as second language learning communities

www.alphaplus.windnetcs.com/eng.asp

BC Federation of Labour

www.bcfed.com

Canadian Adult Literacy Research Directory – a comprehensive database containing Canadian research in adult literacy from 1994, as well as research in progress

www.nald.ca/crd/

Canadian Labour Congress

www.clc-ctc.ca

Canadian Learning Television (CLT) – is for viewers who wish to upgrade their skills, or who are looking for a career change or personal development. With its credit-based focus, links to jobs and skills upgrading, and partnerships with educational institutions, CLT programs help to satisfy Canadian viewer needs from coast to coast

www.clt.ca/clt_newsite/index/html

Canadian Training Solutions for Workplace Learning – one of the largest public databases of training providers in Canada

www.strategis.gc.ca/training

Collection of Authentic Workplace Materials (HRDC) – provides workplace trainers with access to job-related learning materials
www15.hrdc-drhc.gc.ca/awm/default.asp

Essential Skills (HRDC) – nine “essential” skills that people use in almost all occupations; they provide a foundation for learning other skills and enhance people’s ability to adapt to change
www15.hrdc-drhc.gc.ca/

Frontier College – is a national network of volunteer tutors, youth and adult learners, and popular education professionals who teach literacy skills
www.frontiercollege.ca/english/main.html

FuturEd – a BC consulting firm, FuturEd can help you to do an ROI in Learning analysis yourself or provide a full-service ROI in Learning analysis for your organization
www.futured.com/FuturEd/

Grass Roots Press – provides a full line of adult literacy resources and materials for practitioners and students. Its catalogue includes family literacy, workplace literacy, and adult literacy resources
www.literacyservices.com/

Human Resources Management – helps small- to medium-sized businesses save time and money by providing government and non-government information (national to local in scope) to help employers manage their day-to-day human resources
www.employers.gc.ca

Laubach Literacy of Canada
laubach@netc.net

Literacy BC – promotes and supports literacy activities in BC by supporting adult learners, developing partnerships and presenting a united voice on literacy issues
www.literacy.bc.ca

Movement for Canadian Literacy – is a national non-profit charitable organization representing literacy coalitions, organizations, and individuals from every province and territory
www.literacy.ca

National Adult Literacy Database (NALD) – lists literacy organizations, contacts, newsletters and events for each province and territory in Canada
www.nald.ca/

National Literacy Secretariat of HRDC
www.nald.ca/nls.htm

Prior Learning and Assessment
www.plar.com

Saskatchewan Labour Force Development Board – fosters, promotes and coordinates, through partnership and equity, the effective development of the labour force
www.slfdb.com

Statistics Canada – a Canadian resource for market and industry trends, publications and data analysis

www.statcan.ca/

Test of Workplace Essential Skills (TOWES) – a new test of workplace essential skills, developed in Canada with a bank of test items which form an assessment tool to measure essential skills in workplace settings

www.towes.com

Western Workplace Essential Skills Training Network (WWestNet)

www.nald.ca/WWestnet

WorkplaceBasicSkills.Com – a free site containing workplace basic skills information, tools and advice for employers who want to raise their employees' skill levels

www.workplacebasicskills.com

General Resource Publications:

The Big Picture Up Close: Literacy and Learning in BC. Huget, Stacey. Report prepared for Literacy BC, March 2002

Canadians Speak on Innovation and Learning, Human Resources Development Canada, December 2002

Closing the Skills Gap, BC Chamber of Commerce, April 2002

Cominco Ltd's Learning Centre. Kitagawa, Kurtis, Conference Board of Canada, January 2001

Consultations on the Government of Canada's Proposal to Establish a Canadian Learning Institute. Levin, Benjamin and Seward, Shirley. Canadian Labour and Business Centre, February 2003

The Economic Benefits of Improving Literacy in the Workplace, Conference Board of Canada, 1997

Literacy, Numeracy and Labour Market Outcomes in Canada, Statistics Canada, 2001

A New Model for Industry Training in British Columbia, BC Ministry of Advanced Education, December 2002

Raising Adult Literacy Skills: The Need for a Pan-Canadian Response, Human Resources Development Canada, June 2003

Raising the Bar: Advancing Workforce Literacy in BC, Business Council of BC, November 2003

Reading the Future: A Portrait of Literacy in Canada, Statistics Canada, 1996

Strength from Within: Overcoming the Barriers to Workplace Literacy Development. Campbell, Alison. Conference Board of Canada, April 2003

Strengthening Our Literacy Foundation is Key to Canada's Future: Recommendations for the House of Commons Standing Committee on Human Resources Development and the Status of Persons with Disabilities, Movement for Canadian Literacy, April 2003

Success by Design: What Works in Workforce Development. Bloom, Michael and Campbell, Alison. Conference Board of Canada, December 2002

Turning Skills into Profit: Economic Benefits of Workplace Education Programs. Bloom, Michael and Lafleur, Brenda. Conference Board of Canada.

Workplace Literacy and Basic Skills. Folinsbee, Sue. Published by National Literacy Secretariat, December 1990; updated December 1994.

Union-Based Resource Publications:

Bargaining Basic Skills: What Unions Should Know About Negotiating Worker-Centered Literacy Programs. Ottawa, Canada: Canadian Labour Congress. 2000

A Discussion Paper on Unions and Literacy. Ottawa, Canada: Canadian Labour Congress.1997.

The "L Campaign" Information Kit -- Developed by the BC Federation of Labour's Literacy Committee, this kit includes union-based information and resources around workforce literacy issues – including FAQs, a glossary, a summary of benefits for both unions and union members, guidelines for implementing a workforce literacy program, information on funding, profiles of union-based programs in BC, and more. Contact the BC Federation of Labour at 604.430.1421 for more information.

Labour-Initiated Literacy Programs in Canada. Johnston, Wendy. Report prepared for the National Literacy Secretariat, March 1994

Labour's Training Agenda: Making it Happen. Vancouver, Canada: BC Federation of Labour, Canadian Labour Congress and Capilano Labour Studies Programme. 1998.

Labour's Training Agenda: Making it Happen. Handbook on Implementing Labour's Agenda on Training. Vancouver, Canada: BC Federation of Labour, Canadian Labour Congress and Capilano Labour Studies Programme. 1998.

Learning for Our Lives: A Union Guide to Worker-Centered Literacy. Ottawa, Canada. Canadian Labour Congress. 2000

Learning in Solidarity: What Unions Should Know About Getting the Money for Literacy and Basic Skills Programs. Ottawa, Canada: Canadian Labour Congress.1998

Literacy Awareness through Labour Councils: a step by step guide. Ottawa, Canada: Canadian Labour Congress. 1999

Making it Clear: Clear Language for Union Communications. Ottawa, Canada: Canadian Labour Congress. 1999

Reading the Future: A Portrait of Literacy in Canada. Statistics Canada, Human Resources Development Canada and the National Literacy Secretariat. Ottawa, Canada: Government of Canada, 1996.

Worker-Centred Learning: A Union Guide to Workplace Literacy. Sarmiento, A. and Kay, A. Washington, DC: US: AFL-CIO Human Resources Development Institute. 1990.

First Nations Resources:

Aboriginal Canada Portal – includes education and training information, specific to Aboriginal peoples and businesses

www.aboriginalcanada.gc.ca/abdt/interface/interface2.nsf/engdoc/0.html

Aboriginal Human Resource Development Council of Canada – nurtures opportunities in which Aboriginal Inclusion leads to improved corporate performance and economic advantages to everyone

www.aboriginalcanada.gc.ca/abdt/interface/interface2.nsf/engdoc/1.html

Advanced Education First Nations Coordinator Contact List

<http://www.aved.gov.bc.ca/aboriginal/ab-list.htm>

BC First Nations Band Profiles

<http://www.library.ubc.ca/xwi7xwa/nations.htm#bc>

First Nations Education Steering Committee

<http://www.fnesc.bc.ca/about/members.cfm>

BC Friendship Centres

<http://www.bcaafc.com/>

Indian and Northern Affairs Canada - Vancouver Office

http://www.ainc-inac.gc.ca/bc/index_e.html

School District First Nations Contact List

<http://www.bced.gov.bc.ca/schools/sdinfo/fncontactlist.htm>

Union of BC Indian Chiefs band contacts

<http://www.ubcic.bc.ca/links.htm>

International Resource Organizations:

America's One-Stop System – connecting employment, education, and training services into a coherent network of resources at the local, state, and national level

www.doleta.gov/usworkforce/onestop/

American Productivity and Quality Center (APQC) – a resource for process and performance improvement, it provides tools, information, expertise, and support

www.apqc.org/

American Society for Training and Development (ASTD) – a leading resource on workplace learning and performance issues, providing information, research and analysis derived from its own research, members, conferences, and partnerships

www.astd.org/

Australian National Training Authority – gives a national focus for vocational education and training and provides employers with a guide to essential training information

www.anta.gov.au/

Basic Skills Agency (UK) – national development organization for literacy and numeracy in England and Wales

www.basic-skills.co.uk/

CASAS – a U.S. leader in adult education and training systems, providing essential tools and resources for assessment, instruction and evaluation

www.casas.org/

National (U.S.) Institute for Literacy

www.nifl.gov

National Skill Standards Board (NSSB) – building a U.S. national system of skills standards, assessments and certification for the workforce

www.nssb.org/

Organization for Economic Cooperation and Development (OECD) – an international organization helping governments tackle the economic, social and governance challenges of a globalized economy

www.oecd.org/